

Mobile Meals

A visual guide to MIFA's meal delivery app
for iPhone, Android, and tablet

The App Store

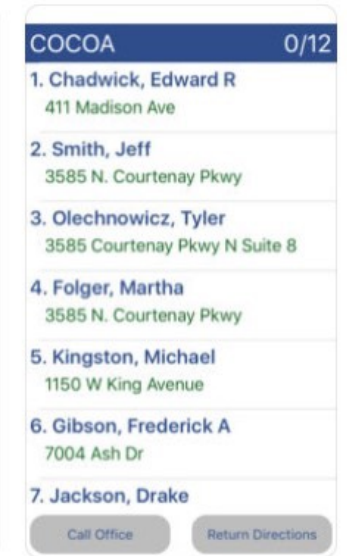
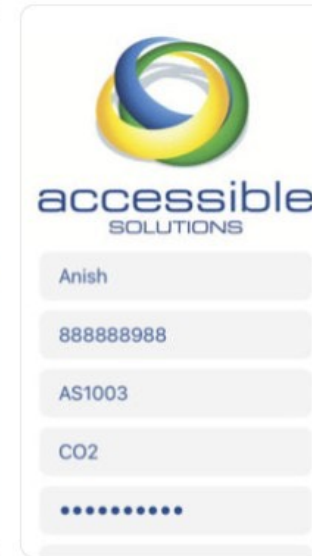
ServTracker Mobile Meals App is available for free at the app stores.

This is what the app looks like when you search for it.



ServTracker
Mobile Meals
Business

OPEN



Sign-In Screen

Download and open the app to view the sign-in screen.

A staff member or volunteer will help you fill out these fields when you use the app for the first time.

To protect confidential client information, the password is changed daily and will be posted in the meals area.



Driver name

Driver contact number

Customer id

Route code

Password

Pass key

Route List

When you login, you will see your route list.

The top right corner shows the number of stops on your route and your progress along the route.

The buttons at the bottom allow you to call the MIFA office or get directions back to MIFA with just one click.

Volunteer

0/12

1. Boyd, Cardell

823 Provine Avenue #102

2. Kneeland, Alberder

831 Provine Ave. #101

3. Hines, Hazel

863 Neptune St

4. Hussey, Annie

838 Walker Ave. #204 gate code "331"

5. Weathersby, Mary

838 Walker 305

6. Hamilton, Lucy

1115 Ryder

7. Kramer, John A

947 James St.

8. Walker, Theodore

1282 Saxon Avenue

9. Davis, Booker

1078 Walk Place

Call Office

Return Directions



Client Screen

When you click on a client's name on the route list, the client information screen comes up.

In addition to address, meal type, and special instructions for delivery, you have a number of options on this screen.

You can call the client with one click, indicate whether a meal was delivered, and add notes that will be sent to the MIFA office.

Client Information 0/12

 Directions  Route List

Boyd, Cardell
323 Provine Avenue #102, Memphis, TN 38126



Call: 901-364-0381

Special Instructions:
****GIVE HER EXTRA TIME TO GET TO THE DOOR, PLEASE****

1. Diet Type: Regular
Meal Type: Hot lunch
Meal Quantity: 1
Beverage Type: Milk, 2%
Beverage Quantity: 1

Extra Meal Delivered?

Hold tomorrow - has Dr appt

 Delivered  Not delivered

Call Volunteer: 901-598-6597



Client Screen

Also on this screen, you can indicate that a client received an extra meal.

The directions button will open your phone's default mapping app. The meals app will stay open in the background so you don't lose your place on the route.

You can also return to the route list from this screen, or call the MIFA office with one click.

Client Information 0/12

 Directions  Route List

Boyd, Cardell
323 Provine Avenue #102, Memphis, TN 38126



Call: 901-364-0381

Special Instructions:
GIVE HER EXTRA TIME TO GET TO THE DOOR, PLEASE*

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Extra Meal Delivered?

Hold tomorrow - has Dr appt

 Delivered  Not delivered

Call Volunteer: 901-598-6597

No Delivery

If a meal is **not delivered**, you will select the reason for non-delivery from a list of options.

No Service Reason

Not Home

Not Delivered

Late Cancel

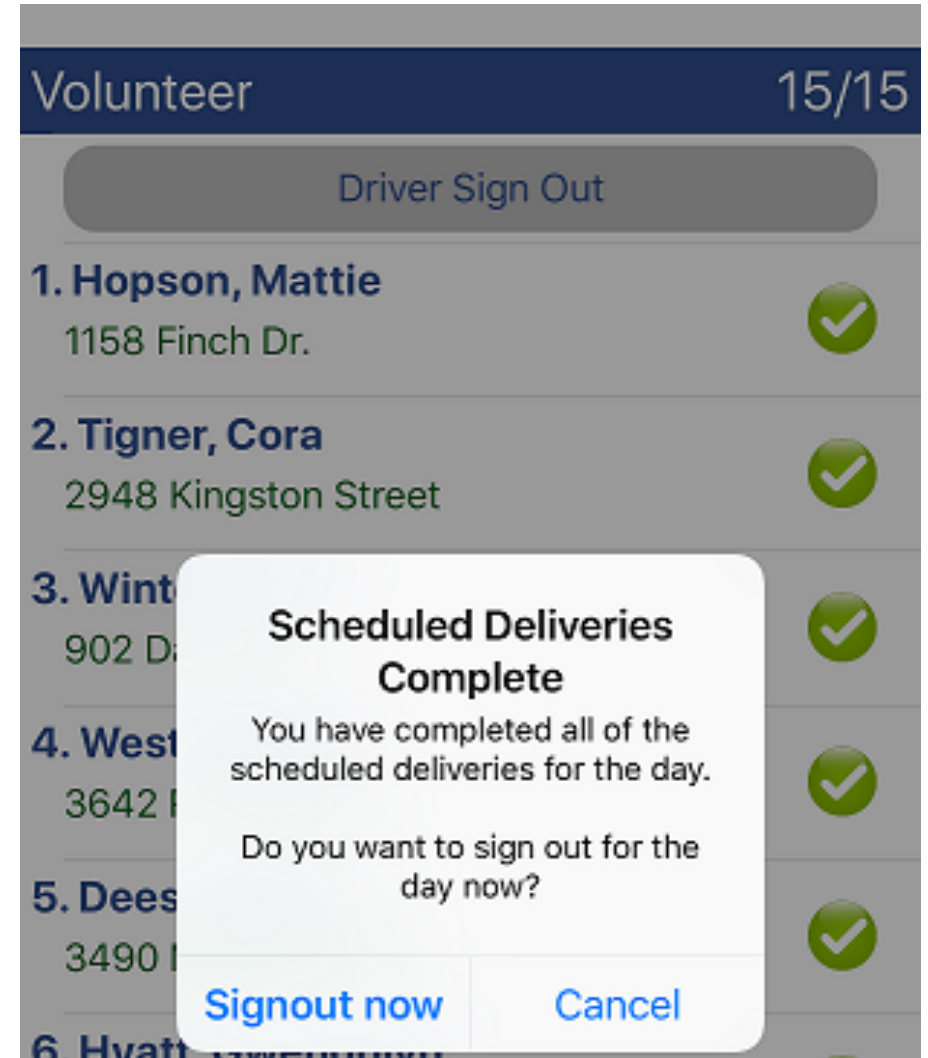
Refused Meal

Delivery Complete!

When a meal has been delivered, a green check mark will appear next to the client's name.

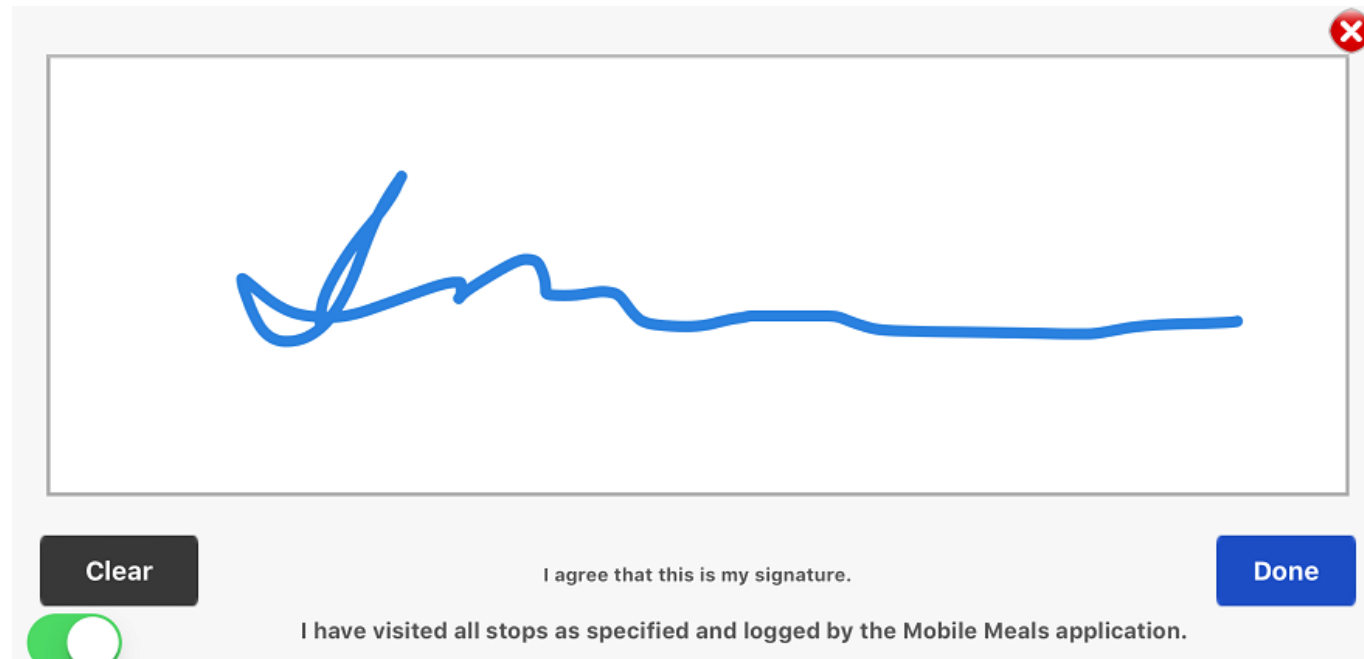
When all of the clients' meals have been marked delivered or not delivered, you will receive an alert that your route is complete.

Choose "sign out now" to advance to the signature screen—the last step!



Touchscreen Signature

The signature screen allows you to verify that you have finished your route. Sign the screen with your finger, flip the switch at the bottom left, and press done to transfer the completed route information to the MIFA office.



And that is Mobile Meals!

We are very excited about this new technology, which will cut down on our paper usage and printing costs, in addition to saving staff valuable time spent on data entry.

Thank you for helping us modernize MIFA Meals on Wheels!

